

new April '09 !



GUIDE TO SERVICES AND OPTIONS on your VoIP line

All the services and option on the VoIP line are free of monthly charge (but there might have an usage charge, i.e., call forwarding to a mobile phone is charge as a call to a mobile phone)

Voicemail	
You can check your voicemail by dialling	1 2 3

Voicemail management	activation	deactivation
Voicemail on no answer only	* 1 2 *	* 1 2 #
Voicemail on busy only	* 1 3 *	* 1 3 #
If you need 'classic' voicemail, i.e., triggered on no answer AND busy, you should activate both by dialling both activation codes. Please note that if Voicemail on busy is activated the call waiting feature is automatically deactivated.		
Voicemail on all calls	* 1 1 *	* 1 1 #

Call forwarding	activation	deactivation
Forwards all calls to another line N°	* 1 1 * + N° + #	* 1 1 #
Forwards calls to another line N° when no answer	* 1 2 * + N° + #	* 1 1 #
Forwards calls to another line N° when busy	* 1 3 * + N° + #	* 1 1 #

Privacy	
Avoid displaying your telephone number (only current call)	3 6 5 1 + N°

Call waiting
Call waiting signal is activated by default. When you are in the middle of a call, the call waiting signal informs you that you have another incoming call. Right now you cannot switch between calls, so should you want to answer the second call, you must hang up the first one.

Not yet available
Privacy on all calls
3-way calling / teleconference
Switch between incoming calls and automatically placing the other call on hold.

Other options will be added from time to time, please stay tuned!