

PLAN PRICE LIST

	Hours plans	Call by call plan	Unlimited plan
Fixed lines in UK, Ireland, Australia, New Zealand, Austria, Belgium, Denmark, Germany, Finland, Liechtenstein, Luxembourg, Norway, Netherlands, Sweden, Switzerland and France + fixed and mobile phones in USA & Canada.	included	€0.18/min	unlimited 8am-8pm
France (mobile)			2h included

Hours plans (from 1 to 4 hours): call plan time includes calls to fixed and mobile phones in France and calls to international fixed lines for the following countries only: Australia, Austria, Belgium, Denmark, Germany, Finland, Ireland, Liechtenstein, Luxembourg, New Zealand, Norway, Netherlands, Sweden, Switzerland, the UK; and to fixed and mobile lines for Canada and the USA. Usage exceeding call plan time is billed at €0.30/min. Calls to the mobile phone networks in the above countries are billed accordingly to price list.

Call by Call Plan: all calls to destinations mentioned above are billed at €0.18/min. All other calls are billed at specific rates as shown on the international price list below.

Unlimited Call Plan: enables unlimited calls, from 8am to 8pm, 7 days a week, to fixed lines in France, Australia, Austria, Belgium, Denmark, Germany, Finland, Ireland, Liechtenstein, Luxembourg, New Zealand, Norway, Netherlands, Sweden, Switzerland, the UK and fixed and mobile lines in Canada and the USA + 2 hours of calls to mobile phones in France and/or out of the unlimited 8am-8pm range. Usage exceeding call plan time is billed at €0.30/min. Calls to French special numbers (08, Premium, etc.) are billed at specific rates. International calls to fixed or mobile destinations not included in the above list are billed at specific rates as shown on the international price list below.

INTERNATIONAL PRICE LIST

ZONE 1	Algeria, Argentina, Aruba, Bahamas, Bermuda, Botswana, Cayman Islands, Chile, China, Costa Rica, Cyprus, Czech Republic, Dutch Antilles, Faroe Islands, Georgia, Greece, Guam, Hong Kong, Iceland, Israel, Macao, Malawi, Malaysia, Mexico, Moldova, Namibia, Palestine, Puerto Rico, Russia, Samoa US, San Marino, Singapore, Slovak Republic, South Korea, Swaziland, Taiwan, Ukraine, USA (Alaska, Hawaii, & special number), Virgin Islands-UK, Virgin Islands-US	€0.30/min
ZONE 2	Albania, Andorra, Angola, Anguilla, Antigua/Barbuda, Armenia, Azerbaijan, Bahrain, Barbados, Belarus, Belize, Benin, Bhutan, Bolivia, Bosnia-Herzegovina, Brazil, Brunei, Bulgaria, Burundi, Cent. African Rep., Colombia, Congo, Croatia, Dominica, Dominican Republic, Ecuador, El Salvador, Estonia, French Guiana, French Polynesia, Gabon, Gambia, Ghana, Gibraltar, Grenada, Guadeloupe, Guatemala, Guinea, Hungary, Indonesia, Italy, Jamaica, Japan, Kazakhstan, Kuwait, Latvia, Lesotho, Liberia, Libya, Lithuania, Macedonia, Malta, Martinique, Mayotte, Monaco, Kosovo, Montserrat, Morocco, Mozambique, Niger, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Reunion, Romania, Rwanda, Serbia, Slovenia, South Africa, Spain, Tajikistan, Thailand, Trinidad/Tobago, Tunisia, Turkey, Turkmenistan, Turks/Caicos Islands, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Zambia, Zimbabwe + mobile phone in: Australia, New Zealand, Austria, Belgium, Denmark, Germany, Finland, Ireland (Eire), Liechtenstein, Luxembourg, Norway, Netherlands, Sweden, Switzerland, United Kingdom. + premium, personal, toll free and special numbers in: Belgium, Germany, Ireland (Eire), Netherlands, Switzerland, Spain and United Kingdom	€0.45/min
ZONE 3	Bangladesh, Burkina Faso, Cameroon, Cape Verde, Chad, Comoros, Congo (Dem.Rep.), Djibouti, Egypt, Equatorial Guinea, Greenland, Haiti, Honduras, Ivory Coast, Kenya, Kyrgyzstan, Lebanon, Madagascar, Mali, Marshall Islands, Mauritius, Mongolia, Nepal, New Caledonia, Nicaragua, Nigeria, Oman, Papua - New Guinea, Qatar, Senegal, Seychelles, Sri Lanka, St. Kitts/Nevis, St. Lucia, St. Pierre, St. Vincents, Sudan, Suriname, Tanzania, Togo	€0.59/min
ZONE 4	Afghanistan, Ascension Island, Cambodia, Cook Islands, Eritrea, Ethiopia, Fiji, Guinea-Bissau, Guyana, India, Iran, Iraq, Jordan, Kiribati, North Korea, Laos, Maldives, Mauritania, Myanmar, Pakistan, Palau, Saudi Arabia, Sierra Leone, Somalia, St. Helena, Syria, Tokelau, Tonga, Vanuatu, Wallis & Futuna, Yemen	€0.89/min
ZONE 5	Antarctica Terr., Australia (Christmas & Cocos/Keeling Islands, Norfolk), Cuba, Diego Garcia, East Timor, Falkland Islands, Micronesia, Nauru, Niue, Northern Marianas, Sao Tome/Principe, Solomon Islands, Tuvalu, USA (Wake Island), Viet Nam, Western Samoa	€2.00/min

Unless otherwise specified, the above rates are to fixed and mobile lines. Other type of calls: special numbers in France are billed at €0.30/mn + special n° price (as indicated by the service provider), directory information in France are billed at €1/call + €0.30/min + service price (as indicated by the service provider), calls to satellite networks are billed at €4.00/mn and calls not in price list are billed at €6.00/mn. All calls are billed by the second from first second, except calls to directory information and special numbers which are billed by whole minute.

ROAMING PRICE LIST

Roaming is defined as the ability for a cellular customer to automatically make and receive voice calls, send and receive data, or access other services, including home data services, when travelling outside the geographical coverage area of the home network, by means of using a visited network. Roaming calls in Europe are charged every second after the first indivisible 30 seconds. Roaming calls in other zones are charged every minute.

ROAMING CHARGES																				
incoming calls while out of France																				
While in roaming zone u				€0.23																
while in roaming zone x				€0.65																
while in roaming zone y				€0.94																
while in roaming zone z				€1.41																
outgoing calls while out of France																				
from roaming zone	to roaming zone																			
	U	X	Y	Z																
U	€0.51	€1.39	€2.09	€3.21																
X	€1.39	€2.09	€2.09	€3.21																
Y	€2.09	€2.09	€2.09	€3.21																
Z	€3.21	€3.21	€3.21	€3.21																
<table border="1"> <tr> <th colspan="2">ZONE U (EUROTARIFF)</th> </tr> <tr> <td colspan="2">Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Eire, Estonia, Finland, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovenia, Slovakia, Spain, Sweden, United Kingdom.</td> </tr> <tr> <th colspan="2">ZONE X</th> </tr> <tr> <td colspan="2">Non-EU Europe, French West Indies & Reunion, Algeria, Morocco, Tunisia</td> </tr> <tr> <th colspan="2">ZONE Y</th> </tr> <tr> <td colspan="2">Albania, Bosnia, Croatia, Kosovo, Macedoine, Montenegro, Serbia, Turkey</td> </tr> <tr> <th colspan="2">ZONE Z</th> </tr> <tr> <td colspan="2">Rest of the world</td> </tr> </table>					ZONE U (EUROTARIFF)		Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Eire, Estonia, Finland, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovenia, Slovakia, Spain, Sweden, United Kingdom.		ZONE X		Non-EU Europe, French West Indies & Reunion, Algeria, Morocco, Tunisia		ZONE Y		Albania, Bosnia, Croatia, Kosovo, Macedoine, Montenegro, Serbia, Turkey		ZONE Z		Rest of the world	
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Please note that roaming does not work from/to satellite networks.																				

MESSAGING PRICE LIST

SMS

SMS are charged for each SMS sent.

	SMS	Premium SMS
National	€0.18	€0.18 + service price
International	€0.38	€0.38 + service price
Roaming U	€0.13	€0.13 + service price
Roaming XYZ	€0.38	€0.38 + service price

MMS

<50Kbyte

National	€0.36
International	€0.76
Roaming	€0.76

Multimedia Messaging Service (MMS) is a way to send a multimedia message from one mobile to another. Such a multimedia message can include not just text, but also sound, images and video.

>50Kbyte

National	€0.36	plus €0.02 for each supplementary Kb
International	€0.76	plus €0.02 for each supplementary Kb
Roaming	€0.76	plus €0.02 for each supplementary Kb

DATA

1 Kbyte	€0.02
while in roaming (per Kb)	€0.04

SERVICES PRICE LIST

SERVICES		
Minutes carry forward	€2.50/month	Use of carried forward minutes made at the end of hour plan; minutes carried forward on the first following month only.
Change of Call Plan	€29.00 for smaller call plans (free of charge for bigger ones)	Once per invoicing cycle. The change takes place on the beginning of the next invoicing cycle
Setup fees	Depending on call plan	Include a packaged phone and delivery cost of the phone and the SIM card.
Changing calling number	€29.00	
Unblocking another operator's phone	€30.00	
SIM card replacement	€50.00	Also charged if SIM card not returned after cancellation.
Cancellation fees	None	
Voice Mail	Free of charge	